

DOCTOR APPOINTMENT VIA SMS – Messages list & Functions by mobile

Function via mobile	User Input	System Reply	
<p>Initial request for APPOINTMENT</p>	<p>PN.Azam A.27 G.Male S.fever D.20/07/2009 T.10:30:00</p> <p><u>Extra parameters Format:</u></p> <p>PN.name{space} A.age{space} G.gender{space} S.sickness{space} D.date {space}T.time{space} [DN.doctor{space} H.hospitalname{space} N.nationality{space}E.email]</p>	<p><i>Case1 :available appointments as requested</i></p> <div style="border: 1px solid black; padding: 5px; margin: 5px;"> <p><u>Message one (three doctors available at the requested time) :</u></p> <p>Your appointments in Hamad Hospital ID:310,Dr.Akbar,10:30/20/07/09 ID:311,Dr.Mathan,10:30/20/07/09 ID:312,Dr.Sridhar,10:30/20/07/09 Confirm by CFM.ID</p> </div> <p><i>Case3 :alternative time and date</i></p> <div style="border: 1px solid black; padding: 5px; margin: 5px;"> <p><u>Message Three (No doctor available at the request time or +/-30 min. alternative times different day given +/- one day) :</u></p> <p>Your appointments in Doha Clinic ID:316,Dr.Akbar,10:00 /21/07/09 ID:317,Dr.Akbar,11:00/21/07/09 ID:318,Dr.Siddiq,10:30/20/07/09 Confirm by CFM.ID</p> </div>	<p><i>Case2 : alternative time at the same date</i></p> <div style="border: 1px solid black; padding: 5px; margin: 5px;"> <p><u>Message Two (No doctor available at the requested time, alternative times same day given) :</u></p> <p>Your appointments in Al Ahli Hospital ID:313,Dr.Kamil,10:00 /20/07/09 ID:314,Dr.Kamil,11:00/20/07/09 ID:315,Dr.Ibrahim,11:00/20/07/09 Confirm by CFM.ID</p> </div> <p><u><i>Case :Error</i></u></p> <div style="border: 1px solid black; padding: 5px; margin: 5px;"> <p>Unable to process your message: try again as follows:</p> <p>PN.name{space} A.age{space} G.gender{space} S.sickness{space} D.date {space}T.time{space}</p> </div>
<p>confirmation of APPOINTMENT</p>	<p>CFM.311</p> <p><u>Format:</u></p> <p>CFM.appointment_id</p>	<p><i>Case1 :appointment confirmation by system</i></p> <p>Your appointment with Dr.Mathan, Hamad Hospital at 10:30, 20/07/2009 is confirmed successfully.</p> <p><u><i>Case :Error</i></u></p> <p><i>Your appointment id or Mobile no is not correct.</i></p>	

<p>PATIENT to cancel confirmed appointment</p>	<p>CAN. 311</p> <p><u>Format:</u></p> <p>CAN.appointment_id</p>	<p><i>Case1 :confirmation of cancellation by the system</i></p> <p>Your appointment with Dr.Mathan, Hamad Hospital is cancelled successfully.</p> <p><u>Case :Error</u></p> <p><i>Your appointment id or Mobile no is not correct</i></p>
<p>DOCTOR inquires his appointments REPORT</p>	<p>APPR.doc1 D.20/07/2009</p> <p><u>Format:</u></p> <p>APPR.doctor_id{space} D.date</p>	<p><i>Case1 : system send the requested report to doctor</i></p> <p>Your appointments on 20/07/2009 are :</p> <p>ID: 311/10:30</p> <p>ID: 320/11:00</p> <p>ID: 321/14:00</p> <p><u>Case :Error</u></p> <p><i>Your id or Mobile no is not correct</i></p>
<p>DOCTOR requests cancellation of an APPOINTMENT</p>	<p>DCAN. doc1 D.20/07/2009 AID.320,321</p> <p><u>Format:</u></p> <p>DCAN.doctor_id{space} D.date {space}</p> <p>AID.app_id1,app_id2,...</p>	<p><i>Case1 : the system confirm the cancellation and inform the patients</i></p> <p><u>Message for DOCTOR</u></p> <p>Dr.Mathan your appointment with app_ID 312,320 are cancelled successfully.</p> <p><u>Message for PATIENT with app ID:312</u></p> <p>Mr.Azam, we apologies for your appointment on 23/05/2009 10:30 with Dr.Mathan is cancelled, please try to reschedule your appointment. Thank you.</p> <p><u>Message for PATIENT with app ID:320</u></p> <p>Mr.Ibrahim, we apologies for your appointment 23/05/2009 9:00 with Dr.Mathan is cancelled. Please try to reschedule your appointment. Thank you.</p> <p><u>Case : Error</u></p> <p><i>Your id or Mobile no is not correct</i></p>

<p>SEND COMMENT</p>	<p>CMT. 311 TXT. I liked the system, It is really life saving, heart taking. We expect more on patient information management.</p> <p><u>Format :</u></p> <p>CMT.patient_id{space} TXT.message</p>	<p><u>Case : I</u></p> <p>We appreciate your valuable comments and act accordingly. Thank you so much., EStart.</p> <p><u>Case : Error</u></p> <p><i>Your id is not correct or format is not correct</i></p>
<p>ALERT MESSAGE TO PATIENT, DOCTORS AND RECEPTIONIST</p> <p>(reminder message about the appointment)</p>		<p><u>Reminder Message for PATIENT having appointment on 23/05/2009 10:30</u></p> <p>Mr.Azam, this is to remind you that you are having appointment on 23/05/2009 10:30 with Dr.Milhan, Doha Clinic. You are expected to be there on time. Thank you.</p> <p><u>Reminder Message for DOCTOR having appointment on 23/05/2009 10:30</u></p> <p>Dr. Milhan your appointment with app_ID 312 on 23/05/2009 10:30. Thank you.</p>