

TAILOR APPOINTMENT VIA SMS – Messages list & Functions by Mobile

Function via mobile	User Input	System Reply	
<p>Initial request for APPOINTMENT</p>	<p>D.13/08/2009 T.10:30:00 CN.Mohammed A.27 G.Male</p> <p><u>Extra parameters Format:</u></p> <p>D.date{space} T.time{space} CN.cust_name{space} A.age{space} G.gender{space} S.servicename{space} TN.therapynome{space} SN.massagecentre{space} E.email{space} N.nationality{space} R.residence</p>	<p><i>Case1 :available appointments as requested</i></p> <div style="border: 1px solid black; padding: 5px;"> <p><u>Message one (three tailor available at the requested time) :</u></p> <p>Your appointments in Ronaldo Tailor ID:310,Mr.Rohan, 10:30/02/09/09 ID:311,Mr.Siddiq, 10:30/02/09/09 ID:312,Mr.Xavier, 10:30/02/09/09 Confirm by CFM.ID</p> </div> <p><i>Case3 :alternative time and date</i></p> <div style="border: 1px solid black; padding: 5px;"> <p><u>Message Three (No tailor available at the request time or +/-30 min, alternative times different day given +/- one day) :</u></p> <p>Your appointments in Arab Tailor ID:316,Mr.Rafi,10:00 /03/09/09 ID:317,Mr.Rafi,11:00/03/09/09 ID:318,Mr.Akbar,10:30/03/09/09 Confirm by CFM.ID</p> </div>	<p><i>Case2 : alternative time at the same date</i></p> <div style="border: 1px solid black; padding: 5px;"> <p><u>Message Two (No tailor available at the requested time, alternative times same day given) :</u></p> <p>Your appointments in Super Tailor ID:313,Mr.David,10:00/02/09/09 ID:314,Mr.David,11:00/02/09/09 ID:315,Mr.Rahman,11:00/02/09/09 Confirm by CFM.ID</p> </div> <p><u>Case :Error</u></p> <div style="border: 1px solid black; padding: 5px;"> <p>Unable to process your message: try again as follows:</p> <p>D.date{space} T.time{space} CN.cust_name{space} A.age{space} G.gender{space} S.servicename{space} B.stylistname{space} SN.shopname{space} E.email{space} N.nationality {space} R.residence</p> </div>
<p>confirmation of APPOINTMENT</p>	<p>CFM.311</p> <p><u>Format:</u></p> <p>CFM.appointment_id</p>	<p><i>Case1 :appointment confirmation by system</i></p> <p>Your appointment with Mr.Siddiq, Ronaldo Tailor at 10:30, 02/09/2009 is confirmed successfully.</p> <p><u>Case :Error</u></p> <p><i>Your appointment id or Mobile no is not correct.</i></p>	

<p>CUSTOMER to cancel confirmed appointment</p>	<p>CAN. 311</p> <p><u>Format:</u></p> <p>CAN.appointment_id</p>	<p><i>Case1 :confirmation of cancellation by the system</i></p> <p>Your appointment with Mr.Siddiq, Ronaldo Tailor is cancelled successfully.</p> <p><u>Case :Error</u></p> <p><i>Your appointment id or Mobile no is not correct</i></p>
<p>STYLIST inquires his appointments REPORT</p>	<p>APPR.stylist1 D.13/08/2009</p> <p><u>Format:</u></p> <p>APPR.tailor_id{space} D.date</p>	<p><i>Case1 : system send the requested report to doctor</i></p> <p>Your appointments on 02/09/2009 are :</p> <p>ID: 311/10:30</p> <p>ID: 320/11:00</p> <p>ID: 321/14:00</p> <p><u>Case :Error</u></p> <p><i>Your id or Mobile no is not correct</i></p>
<p>STYLIST requests cancellation of an APPOINTMENT</p>	<p>SCAN. stylist1 D.02/09/2009 AID.320,321</p> <p><u>Format:</u></p> <p>SCAN.tailor_id{space} D.date{space}</p> <p>AID.app_id1,app_id2,...</p>	<p><i>Case1 : the system confirm the cancellation and inform the customer</i></p> <p><u>Message for STYLIST :</u></p> <p>Mr.Xavier your appointment with app_ID 312,320 are cancelled successfully.</p> <p><u>Message for CUSTOMER with app_ID:312:</u></p> <p>Mr.Kamil, we apologies for your appointment on 02/09/2009 10:30 with Mr.Xavier is cancelled, please try to reschedule your appointment. Thank you.</p> <p><u>Message for CUSTOMER with app_ID:320:</u></p> <p>Mr.Ibrahim, we apologies for your appointment 02/09/2009 9:00 with Mr.Xavier is cancelled. Please try to reschedule your appointment. Thank you.</p> <p><u>Case : Error</u></p> <p><i>Your id or Mobile no is not correct</i></p>

<p>SEND COMMENT</p>	<p>CMT. 311 TXT. I liked the system, It is really life saving, heart taking. We expect more on Customer information management.</p> <p><u>Format :</u></p> <p>CMT.Customer_id{space} TXT.message</p>	<p><u>Case : I</u></p> <p>We appreciate your valuable comments and act accordingly. Thank you so much., EStart.</p> <p><u>Case : Error</u></p> <p><i>Your id is not correct or format is not correct</i></p>
<p>ALERT MESSAGE TO CUSTOMER AND STYLIST</p> <p>(Reminder Message about the Appointment)</p>		<p><u>Example : Message for CUSTOMER having appointment on 03/09/2009 10:30</u></p> <p>Mr.Kamil, this is to remind you that you are having appointment on 03/09/2009 10:30 with Mr.David, Super Tailor. You are expected to be there on time. Thank you.</p> <p><u>Example : Message for STYLIST having appointment on 03/09/2009 10:30</u></p> <p>Mr.David your appointment with app_ID 312 on 03/09/2009 10:30. Thank you.</p>